

## Our Customers

- ▶ Over 3 million customers ranging from small local community organizations and municipalities to major universities; from huge pension funds to state governments, Indian tribal governments and complex tax exempt bond deals.
- ▶ Generally pay no income tax.
- ▶ Pay more than \$220 billion in employment tax and income tax withholding.
- ▶ Control over \$6.7 trillion in assets.

## Our Employees

2,400 employees throughout the country with technical expertise in complex and specialized tax law provisions governing employee plans; tax exempt organizations and bonds; federal, state and local governments and Indian tribal governments.

## Our Guiding Principles

- ▶ Continuous emphasis on understanding our customers.
- ▶ End-to-end accountability.
- ▶ Well-informed employees empowered to make decisions.
- ▶ Use of new technology and technological enhancements to allow us to meet customers' needs.
- ▶ Open, honest and clear lines of communication.
- ▶ Quality control over key processes.

## TE/GE Leadership Team

Evelyn A. Petschek~Commissioner  
Darlene R. Berthod~Deputy Commissioner  
Carol D. Gold~Director, Employee Plans  
Steven T. Miller~Director, Exempt Organizations  
Edward J. Weiler~Director, Government Entities  
John E. Ricketts~Director, Customer Account Services

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## TE/GE Office Locations

- ▶ *EP Examination headquarters:*  
Baltimore, MD
- ▶ *EO Examination headquarters:*  
Dallas, TX
- ▶ *GE headquarters:*  
Washington, DC
- ▶ *EP & EO Centralized Determination site:*  
Cincinnati, OH
- ▶ *Field offices throughout the country*

**For TE/GE Customer Service**  
**Call toll-free: 1-877-829-5500**

## For more information

Visit the IRS Website: [www.irs.gov](http://www.irs.gov)  
Under "Tax Info for Business," see:

- ▶ Employee Plans Corner
- ▶ Exempt Organizations
- ▶ Government Entities (coming soon)
- ▶ Tax Professionals' Corner



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# TAX EXEMPT AND GOVERNMENT ENTITIES DIVISION

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## TE/GE Mission

To provide Tax Exempt and Government Entities customers top quality service by helping them understand and comply with applicable tax laws and to protect the public interest by applying the tax law with integrity and fairness to all.



Department of the Treasury  
Internal Revenue Service

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## EMPLOYEE PLANS

## EXEMPT ORGANIZATIONS

## GOVERNMENT ENTITIES

### *Retirement plans, including:*

- ▶ Qualified plans
- ▶ Tax-sheltered annuities
- ▶ Government deferred compensation plans

Employee Plans customers represent over 1 million private and public retirement plans with \$4.1 trillion in assets.

### *Exempt organizations, including:*

- ▶ Charities
- ▶ Foundations
- ▶ Trade associations
- ▶ Labor unions
- ▶ Civic associations

Exempt Organizations customers represent more than 1.5 million tax exempt organizations, including 350,000 religious organizations, with over \$1.3 trillion in assets.

### *Governments and bonds, including:*

- ▶ Federal government agencies
- ▶ State governments
- ▶ Local governments
- ▶ Indian tribal governments
- ▶ Tax exempt bonds

Government Entities customers include 86,000 federal, state and local government agencies and over 550 federally recognized Indian tribes. Government Entities is also responsible for overseeing outstanding tax exempt bonds with a total value of over \$1.4 trillion.